

REPAIR REQUEST FORM

ELECTRONIC EXPRESS INC. DENON SUPER SERVICE CENTER

***Dear Dealer/Consumer: PLEASE FILL OUT THIS FORM AND FAX/EMAIL US A COPY. WE WILL FAX/EMAIL IT BACK WITH YOUR SRA#. WHEN SHIPPING, PACK THE UNIT WELL, WRITE THE SRA# ON THE OUTSIDE OF THE BOX AND INSURE THE UNIT FOR ITS VALUE. IF POSSIBLE, AVOID SHIPPING THROUGH THE US POST OFFICE.

NEW POLICY EFFECTIVE JAN 1, 2008:

Electronic Express has a \$50 non-refundable estimate charge for out of warranty repairs. This covers inspection and estimation of parts and labor costs only, and is not the total cost of the repair. If the estimate is approved, the \$50 will be credited toward the total cost of repairs.

FOR ESTIMATES:

Please fill out the credit card release form and include it with your unit OR include a check or money order for \$50 made payable to ELECTRONIC EXPRESS, INC.

FOR WARRANTY REPAIRS:

Please include a purchase receipt in the box along with your unit. We can not complete your repair without it.

REPAIR'S ONLY* FOR CREDIT PLEASE CALL YOUR REP.

BRAND AND MODEL #:	PROBLEM WITH UNIT:		
10 DIGIT SERIAL NUMBER:	RETURN NAME & ADDRESS:		
EMAIL ADDRESS:	CONTACT NAME:	DEALER NAME:	
PHONE #	WARRANTY YES NO	SRA#	
FAX#	STORE STOCK YES NO		
	DATE OF PURCHASE* *purchase receipt required / /		
FOR ESTIMATES ONLY PLEASE SELECT METHOD OF PAYMENT	VISA OR MASTERCARD* _____ *please fill out credit card release form CHECK / MONEY ORDER _____	EE ACCOUNT # _____ CREDIT CARD ON FILE _____	

Turn around time for services are at least one week, this depends on parts availability.

Our office hours are:

Monday & Friday 10AM – 7PM CST

Tuesday & Thursday 9AM – 5PM CST

Wednesday & Saturday 9AM – 1PM CST

FAX# 1(630) 208-4601

PH# 1(630) 208-4600

Email: EESERVICE@SBCGLOBAL.NET

SHIP TO:

ELECTRONIC EXPRESS

1809 E. FABYAN PARKWAY

WEST CHICAGO IL 60185

PLEASE WRITE YOUR SRA# ON THE OUTSIDE OF THE BOX.